

Ascension Complete

PO Box 10420
Van Nuys, CA 91410-0420

Ascension Complete Saint Thomas Reward (HMO)
Ascension Complete Saint Thomas Secure (HMO)
Ascension Complete Saint Thomas Access Plus (PPO)
Ascension Complete Saint Thomas Access (PPO)

Covered Diabetes Meters and Testing Supplies

Below is a list of covered diabetes testing supplies (blood glucose meters and test strips) you can receive from an in-network pharmacy.

Blood Glucose Meters

<i>LifeScan Inc. Meters (with large font displays)</i>
OneTouch Verio Flex® Meter
OneTouch Verio Reflect® Meter
OneTouch® Verio Meter
OneTouch® Verio® IQ Meter
OneTouch® UltraMini™ Meter
OneTouch® Ultra®2 Meter

Test Strips

<i>LifeScan Inc.</i>
OneTouch Verio®
OneTouch Ultra®

Continuous Glucose Monitoring (CGM)*

Dexcom (all models)
FreeStyle Libre (all models)

*Note, continuous glucose monitoring systems and supplies require prior authorization (approval). Talk to your doctor to submit a prior authorization.

If you have a medical reason why you must use another brand of diabetes testing supplies, you or your doctor can request a prior authorization. Your doctor can fax us a prior authorization request at 1-866-226-1093.

For benefit questions or to request a prior authorization, call Member Services at 1-833-906-2876 (TTY: 711). From October 1 to March 31, you can call us 7 days a week from 8 a.m. to 8 p.m. From April 1 to September 30, you can call us Monday through Friday from 8 a.m. to 8 p.m. A messaging system is used after hours, weekends, and on federal holidays.